

Nathan Joseph

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Personal Profile

Aspiring software developer and mathematics graduate of The University of Manchester with significant skills in problem solving and interpreting complex data whilst maintaining a conscientious approach to managing workloads. Aiming to progress into a junior position where I can utilise my knowledge of software development and further strengthen my programming skills in a challenging and professional environment.

Experience

Tesco Colleague, Tesco, Romford | [October 2023 – Present](#)

- Picking and packing the best products for online customer orders **in a timely manner** while ensuring products are organised.
- **Providing excellent customer service** on the shop floor when advising customers and serving on the cash desk.

Moderation Administrator, AQA, Manchester, Contract | [May 2022 – June 2022](#)

- **Managed client relationships** through CRM systems and telephone communication, ensuring excellent customer service.
- **Organised databases and Excel spreadsheets** to track progress of key projects and ensure smooth processing of internal data and daily administrative duties.
- Worked with team members to support **local and international clients** with the appropriate and relevant materials.

Sales Advisor, River Island, Watford | [September 2012 – November 2018](#)

- Cultivated time management skills by **replenishing the shopfloor every 30 minutes** whilst maintaining stock control, and as a result was **awarded management responsibilities** in the stockroom.
- Utilised interpersonal and communication skills whilst **serving numerous customers a day** through processing transactions and returns, assisting on the shop floor and managing customer complaints.
- Oversaw, supported, and **led the training of new and seasonal staff** as an experienced Sales Advisor.
- Worked between the sales and operations teams, providing support with the processing of deliveries.

Education

Just IT Training Ltd, London

Digital Skills Bootcamp: Software Development | [April 2023 – July 2023](#)

- A twelve-week intensive bootcamp covering the fundamentals of Web and Software development.

The University of Manchester, Manchester

BSc Mathematics with Honours, Class 2.1 | [September 2015 – June 2020](#)

- **Core Modules:** Scientific Computing, Coding Theory and Mathematical Logic
- **Languages:** MATLAB, R, C++

Stanmore College, London | [September 2014 – June 2015](#)

- **A Level:** Further Mathematics A

Preston Manor School, London | [September 2007 – June 2014](#)

- **A Levels:** Mathematics A*, Physics B, Chemistry B
- **GCSEs:** 1A*, 7 As, 1B including Mathematics and English

IT Skills

Software Development Skills

Python
C++
MySQL

Web Technology

HTML5
CSS3
JavaScript

Projects

- Created a calculator using **JavaScript**.
- Created an application to manage film records in a database using **Python**.

Interests and Achievements

Achievements:

- Udemy Unreal Engine Blueprint Game Developer Course (March 2021)
- Udemy Unreal Engine C++ Developer: Learn C++ Course (January 2021)
- Duke of Edinburgh Award Scheme - Silver and Bronze

Hobbies:

- Learning how to develop video games using C++.